



LETTER OF AGENCY AND AUTHORIZATION

To Telecommunication Carriers, Vendors and Maintainers:

Grant of Agency Authority:

This letter authorizes InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) to act as our agent for purposes of ordering changes in and/or maintenance on our telecommunications and related service(s). This authorization includes, without limitation, the removal, addition to, or rearrangement of local and/or intraLATA toll telecommunications service(s), as well as equipment interconnected to our telecommunications service(s).

Change in Primary Carriers:

This letter also authorizes InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3), consistent with the above general authorization and FCC requirements, to act as our agent, if applicable, to change our primary interexchange carrier from our current service provider for each of the telephone numbers listed below. We understand that only one interexchange carrier may be designated as our Interstate primary interexchange carrier for any one telephone number, and we further understand that any primary interexchange carrier change made on our behalf may involve the imposition of a charge by a local exchange carrier that we are responsible for paying. If any jurisdiction allows for the selection of additional primary exchange carriers (e.g. for local or intrastate) then InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) hereby authorized to change our primary carrier for those services from our current service provider for each of the telephone numbers listed below.

Releases:

You are hereby released from any and all liability for making pertinent information available to InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) and for following InfraWare, Inc. and/or NetLogic Inc. dba Voxitas's and/or Verizon's and/or Level(3)'s instructions with respect to any changes or maintenance on the undersigned's telecommunications service or equipment. You are requested to release to InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) any customer proprietary network information concerning our services as InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) may require in connection with its furnishing services to us. You may deal directly with InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) on all matters pertaining to our telecommunications service and you should follow InfraWare, Inc. and/or NetLogic Inc. dba Voxitas and/or Verizon and/or Level(3) instructions with respect thereto.

This authorization will remain in effect until modified or rescinded in writing by the undersigned.

Customer Name: _____

Customer Address: _____

All information must read EXACTLY as noted on you current telephone provider's phone bill.

Phone Number(s) covered by this authorization:

Authorized Signature

Date: _____

Printed Name